



Stakeholder Engagement Plan 2020

**EIRGRID**
The current. The future.

29th May 2020

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1. An enhanced approach to engagement

This document summarises EirGrid’s plans for stakeholder engagement from 2020 onwards. We believe that working together with all stakeholders – customers and industry, the public and local communities – will lead to better outcomes that reflect all views.

This belief helped shape our overall strategy for 2020-25, where stakeholder engagement has now been identified as one of our key supporting goals. Effective engagement will be essential if EirGrid is to achieve our primary purpose – to transform the power system for future generations.

EirGrid has been tasked to lead the changes in the electricity system that are necessary to respond to climate change. In particular we will have to achieve a level of 70% renewably-generated electricity on the grid by 2030. This will require a level of change that hasn’t been attempted since the roll-out of rural electrification. If we are to achieve this, we will need to work together in partnership and with the support of all our stakeholders. For that reason, engagement with these audiences is more important than ever before. This year marks the start of a process of continuous improvement of our engagement activities to meet the challenges of the next decade.

As a first step, our website now lists our planned [stakeholder engagements](#) for 2020. These detail the purpose of each engagement, the stakeholder groups we need to hear from, and how to get involved. We hope this will encourage more stakeholders to take part. It will also allow us to start tracking response levels to assess the effectiveness of our new initiatives. We can then identify where an engagement process was less effective than hoped and learn lessons from this.

How you help shape our engagement plans

We published our draft Stakeholder Engagement Plan 2020 for consultation for six weeks. We hoped that this process would allow our stakeholders to provide feedback to make for a final plan that is comprehensive, inclusive and transparent.

We received constructive and valuable feedback from our stakeholders about ways we can make our engagement even more effective and accountable. In response to your feedback, we have developed and refined the 2020 stakeholder engagement plan.

Engage for better outcomes for all

Our 2020-25 strategy saw a commitment to seek innovative new ways to engage. Our aim is to achieve world-class standards, and to deliver better results as a consequence. To achieve the scale of transformation required by climate change will require significant increases in the scope and frequency of our stakeholder engagement.

We will need to engage with industry to ensure appropriate integration of renewable generation, interconnection and relevant services to support the requirements of operation of the grid to successfully meet our renewables targets. We will need to engage with landowners and their communities to ensure we earn their informed consent to host the next generation of grid infrastructure. And we will need to engage with the Government and regulator to ensure we meet the required target as cost-effectively and efficiently as possible. This document sets out how we plan to do this.

What success looks like

Success is making informed decisions utilising all available insights. We want to ensure that those who are affected by our activities are afforded the opportunity to ‘Have Their Say’, to input into the process and also to understand how their contributions have been taken on board, resulting in better outcomes for all. We will continue to build on lessons learned from our engagements.

2. Who we are and what we do

Overview

We operate and develop the electricity system, the wholesale market, and interconnection with our neighbours. We are a state-owned company, so we work to meet the needs of all electricity users, rather than to pursue our own commercial interests. We are an independent entity, with no vested interest in the generation or selling of electricity. We don't own the grid infrastructure, and so have no self-interest in adding to it. We ensure that electricity is always available when and where it's needed, every second of every day and for decades to come. We do this in the most cost-effective way possible, in the interests of all electricity users.

Our role

We develop, manage and operate the transmission grid and electricity market in Ireland. The grid transports power from where it is generated to where it is needed. It brings power to industry and businesses that use large amounts of electricity. The grid also powers the distribution network: this supplies the electricity used every day in homes, businesses, schools, hospitals, and farms.

We balance supply and demand every minute of the day, while also planning for Ireland's long-term electricity needs. Our services include the Single Electricity Market Operator (SEMO). This wholesale market for power runs 24 hours a day, seven days a week. This ensures electricity users always have reliable power at a competitive price.

EirGrid also develops and operates interconnections with neighbouring grids, such as with National Grid via the East West Interconnector. Other proposed interconnections include the North South and Celtic Interconnectors. We also enable interconnections developed and operated by third parties, such as the proposed Greenlink project.

We implement government and EU policy in Ireland. We act independently and in the public interest. We are regulated as a monopoly service provider. We perform our services for the benefit of every electricity user, and to support the economy.

The context in which we work

Delivering energy to consumers in Ireland requires us to operate within a complex environment. We actively engage with policy, industry and society at all levels, from local to European, in line with our strategic objectives. However, as stated above, we are also a regulated business, and our engagement takes place within a regulatory environment which we must have regard to. Our engagement strategy provides the principles and tools to ensure that, whether we are talking to our customers or local communities, we are clear about our regulatory obligations and our objectives.



3. Our engagement principles

In 2014, we carried out a root and branch review of our approach to consultation. This was informed by external stakeholder feedback from industry, community groups and wider stakeholders, and formed the basis of our 2016 engagement strategy. The strategy describes both the principles we will adhere to, and the steps we will take to ensure all our engagement meets the expectations of our stakeholders.

Regardless of whether we are considering a new grid project, a response to a specific policy, or holding a forum to hear from our customers we take the same strategic approach to designing engagement.



In practice this means that:

- We will communicate clearly with stakeholders, including plain English summaries of proposals and other relevant documents.
- We will allow enough time for stakeholders to consider the information we have given – and to give us their views.
- Anybody who wishes to respond will be able to do so.
- We will offer clear opportunities to engage with us.
- We will explain the decisions we need to make – and the timelines.
- We will communicate with all stakeholders who have taken the time to engage with us. We will explain how their feedback shaped our eventual decision or approach.

These principles are applied to our engagement with all our stakeholders and form the basis of all engagement with industry, customers and members of the public.

4. Why we engage – The objectives

EirGrid is committed to stakeholder and public engagement - when we work together with stakeholders, customers and industry, the public and local community, we make better decisions across the organisation to ensure delivery of our strategic objective of engaging for better outcomes for all

The recently published Government of Ireland “Action Plan 2019 to Tackle Climate Breakdown” requires that by 2030, 70% of Ireland’s electricity needs shall be met by renewables. Given this ambition, it is recognised that transformative change is required across the electricity sector.

We are committed to operating, developing and enhancing the grid and leading the electricity sector on sustainability and decarbonisation. The foundation of achieving this ambition will be ongoing engagement with all stakeholders with the objective of better outcomes for all.

Engaging with customers & industry

EirGrid aims to deliver quality services to customers and other industry stakeholders. We respond to a wide range of needs across the wholesale energy sector across Ireland.

Some customers generate electricity, from conventional or renewable sources. Other customers have a high demand for electricity, which only our grid can provide. Interconnector customers provide interconnection to other electricity systems. We also serve the suppliers and stakeholders with an interest in the operation and enhancement of the transmission system.

We recognise that our customers are the key enablers to meeting 70% of Ireland’s electricity needs from renewables by 2030. They will provide the generation, the interconnection and supply the necessary services to operate the system with high penetration of renewable generation.

Engagement with both customers and other industry stakeholders is important for us to shape how we continue to meet the evolving needs of our customers, as well as future development of how we plan, develop and operate the transmission system.

We recognise that much of our focus on new engagement practices since 2016 has been on landowners and communities. In the next five years, we aim to apply the lessons learned from these practices to our engagement with industry and with customers.

Engaging with landowners and communities

Asking landowners and local communities to accept new infrastructure has never been an easy task. We never take these decisions lightly, or without first investigating all alternative solutions. But where new infrastructure is essential, we need to inform and persuade landowners and communities.

In recent years, we transformed our public and stakeholder engagement. We use a consistent, six-step public engagement process to explore options and make decisions. This means we follow the same steps for every project. The decision-making tools we use, and the amount of engagement we carry out at each step, depends on the scale and complexity of each project.

And we are committed to further improvements where required. We will articulate our goal of transforming the power system for future generations in a compelling way. We will also continue to look for innovative new ways to engage. Our aim is to achieve world-class standards, and to deliver better results as a consequence. Our goal is to deepen and broaden our consultation, and to respond in meaningful and persuasive ways to fears and concerns.

5. Who our stakeholders are

One of our key goals for 2020 is to focus on developing our understanding of our stakeholders. We are updating our stakeholder mapping, and reviewing the ways in which we engage with each group. This is with the intention of developing a more tailored approach to engagement for different stakeholder groups.

How we identify our stakeholders

All of our work affects people and organisations – whether planning, developing or operating the grid. This section explains which stakeholders we may consult with and when.

The process

We start by asking ourselves the following questions:

- Why is this needed? Before we engage with stakeholders, we ensure that the reasons for the engagement are clear, such as why this particular grid development is required or why a change to how we operate the grid is required.
- Who might this affect? For example, communities affected by grid development, or customers affected by changes to the operating environment.
- Who may have a particular interest in it?
- What decisions do we need to make? When and how could the stakeholders we talk to influence these decisions?
- What are the best ways to involve stakeholders who we may affect, or groups with an interest in a relevant project/piece of work/issue?

Typically, our stakeholders include:

Customers

Our customers are those directly connected to the transmission system, either generating or consuming large amounts of energy or providing services necessary for operating the transmission system.

However, we work for the benefit and safety of every person in Ireland. This means the grid supplies power to industry and businesses, and to the distribution network – that supplies the electricity used every day in homes, businesses, schools, hospitals and farms.

Landowners and Communities

When we consider grid development, we consult with local landowners and local communities that may be affected.

This can include:

- individual landowners, or companies that own the land;
- members of local communities, businesses and groups; and
- local authorities and elected representatives.

The scale and pace of changes to the power system required to achieve the targets in the Climate Action Plan will need a proportionate increase in our engagement with landowners and communities. Learning how best to scale and optimise our engagement with these audiences is a key priority for our engagement planning.

Other Organisations

We also talk to businesses, academia, representative organisations and political authorities at all levels. This helps us to get the opinions of those with a specific interest in our plans, or on a particular issue. It also ensures that we are engaging on the policy that affects our operations, and therefore our customers.

We engage with organisations from many sectors, by talking to groups interested in issues like the environment, tourism and heritage. We also talk to relevant government departments when needed.

Stakeholder list

We engage with a wide range of stakeholders, and for each policy, project or challenge we review the list of relevant stakeholders to ensure we have a comprehensive list and identify any gaps.

Some of the stakeholders we engage with most frequently are listed in the table below. As each engagement has a different audience there is no single prioritisation and the ordering of the list below does not imply importance.

Stakeholder group	Examples of stakeholders
Academia	Universities, ESRI
Chartered Institutions	Engineers Ireland
Communities, landowners and their representatives	Communities with major infrastructure projects, planning authorities
Customers	Generators, interconnectors, large energy users, energy suppliers, demand-side aggregators
Energy Industry	ESB Networks, Gas Networks Ireland, Electricity Association of Ireland, Irish Wind Energy Association (IWEA), Demand Response Aggregators of Ireland (DRAI), NOW Ireland, Microgeneration Ireland, Irish Wind Farmers' Association (IWFA), Irish Solar Energy Association (ISEA), Irish Energy Storage Association (IESA), Renewable Energy Ireland
Environment	National Parks and Wildlife Service
Government Advisory Boards	Climate Change Advisory Council, National Competitiveness Council, NESC, ESRI, Heritage council
Industry Bodies	IDA, IBEC, American Chamber, Chambers Ireland, French Chamber, British-Irish Chambers
Infrastructure	Irish Rail, Transport Infrastructure Ireland
Media	Consumer, Trade, Financial, Broadcasters
NGO	Friends of the Earth, IFA, Failte Ireland, Irish Rural Link
Non-Political – Europe	ENTSO-E, RGI, European Investment Bank
Political	Taoiseach, Department of Communications, Climate Action and Environment, Department of Business, Enterprise and Innovation, Oireachtas committees
Political – Europe	European Commission, European Parliament, French Government
Regulatory	CRU, SEM Committee
Think Tanks	IIEA, EPC, University College Dublin

6. Looking forward

We are proud of the progress we have made in our stakeholder engagement to date, such as the root and branch review of our approach to consultation to ensure all engagement is appropriately tailored and comprehensive. Despite this, consultation tools and approaches are constantly evolving as are stakeholders' expectations. Our stakeholder engagement is geared towards understanding and responding to concerns, highlighting impacts and opportunities we were not previously aware of, and ensuring we deliver the best possible service with the least disruption.

This applies to all of our stakeholder engagements, from industry and customers through to local communities and public affected by a development proposal. We have received feedback from stakeholders around transparency, our engagement process, the identification of clear objectives, evaluating our engagement and ensuring internal sharing on information and awareness of stakeholder engagement at all levels. Below we have highlighted some of the initiatives we are working on this year to address the feedback and enhance our engagement with all stakeholders.

Stakeholder Engagement Strategy

We have taken on board the feedback received about engaging with our stakeholders to shape our plans. As a first step towards adopting our 2020 Stakeholder Engagement Plan, we published a draft of this document for a six-week consultation. We received constructive feedback from our stakeholders that we have used to develop and refine this final version of our plan. To ensure that we continue to enhance our stakeholder engagement, we intend to consult on and publish our Stakeholder Engagement Plan before the start of the relevant year going forward. We will publish our 2021 Stakeholder Engagement Plan for consultation in Q4 2020.

Continuous Improvement

To ensure that our engagement is as effective as possible, it is vital that clear objectives are set, and sufficient data is collected to measure progress and impact against these objectives. We are working to make the setting of objectives and measures for our engagement activities part of our day to day practice. Going forward, we will implement some form of objective assessment that is useful and meaningful to both EirGrid and our stakeholders. This will include gathering more structured feedback, such as through customer surveys. We will also look to benchmark our engagement against examples of best practice.

With a vast amount of data and documentation now available on our website, we acknowledge the need to improve how this can be accessed. We have created a new Stakeholder Engagement webpage, which encompasses comprehensive lists of all publications, consultations and various fora such as planned workshops and webinars. Later in 2020 we will be starting a process of analysis and review to further upgrade our website. During this review, we will incorporate stakeholder feedback previously received on this topic.

Tailoring our engagement to our stakeholders' needs

We will continue to work with a wide range of stakeholders. We understand that they have different needs, which require tailored modes of engagement. This year, we are focusing on developing our understanding of our stakeholders: updating our stakeholder mapping and reviewing the ways in which we engage with each group.

Transparency

We have made clear commitments to publishing the outcomes and rationale for all our engagement and going forward we will focus on ensuring that reports, key decisions and relevant stakeholder information are published in a timely manner.

Improving the engagement process for customers/industry

We are proud of our six-step approach to grid development, ensuring that we engage with key stakeholders at the earliest opportunity. In 2020, we will formalise a similar process and structure for our engagement with customers and industry through the development and publication of our Stakeholder Engagement Framework. This framework will set out how we engage with customers and industry stakeholders to enhance understanding of our processes, building on the principles and the steps for stakeholder engagement already included in our Stakeholder Engagement Plans and Reports. This framework will include the key areas of engagement and points of contact across the organisation. In addition, it will contain information on engagement decision-making to demonstrate how feedback is incorporated and shared to ensure better outcomes for all.

Formalising stakeholder engagement across the organisation

A culture of engagement has been embedded in EirGrid in recent times. However, we acknowledge a need to formalise and further integrate a culture of sharing feedback from consultations across the organisation at all levels. We will continue to keep our Board updated and ‘bought in’ on the success of our engagement against agreed objectives on an annual basis.

7. How we engage with stakeholders

Engagement spectrum

Across our work, stakeholders will have opportunities to influence our decisions in different ways. Sometimes we have regulatory or other requirements which mean there is less scope for influence. In other cases, we are able to collaborate with our stakeholders to come up with a solution together. The engagement spectrum (below – with examples in italics) is a tool commonly used to categorise the different approaches. It enables us to understand how a decision can be influenced and select methods to make sure our stakeholders can best be involved. It's important that we are clear with our stakeholders about the level of influence that is possible on any particular topic to ensure we have a shared understanding of the purpose of our engagement.



Inform

E.G. Notifications of progress/updates



Consult

E.G. Formal Consultation



Involve

E.G. Reference Group and Industry Workshops



Collaborate

E.G. Design Workshops and Industry Advisory Councils



Engagement tools

In 2016, we developed our engagement toolkit, mapping out the different types of engagement methods at our disposal, with a particular focus on grid development. This has now been updated to reflect the engagement tools for our customers and industry as well.

The toolkit is intended to help decide what kind of engagement best suits a specific situation, rather than a checklist of activities to be completed. We refresh the toolkit regularly to ensure that we identify opportunities to innovate and apply best practice from other sectors and countries.

EirGrid uses a wide variety of platforms to promote our stakeholder consultations, including email, website updates, traditional media advertising and social media postings. We use different channels for different types of consultations, depending on the type of audience we want to reach. We regularly evaluate our communication channels and will continue to consider whether different or new communication channels can be used for a wider range of consultations to enhance engagement across all stakeholder sectors.

How?	Why?	Who?
Bilateral meetings	Inform and consult	Customer/industry & grid development
Blogs, podcasts, and vlogs	Inform and/or consult	Grid development
Consultation	Consult	Customer/industry & grid development
Discussion packs	Consult	Customer/industry & grid development
Drop in sessions	Inform and consult	Customer/industry & grid development
Focus groups	Consult	Grid development
Forum	Consult and involve	Customer/industry & grid development
Independent mediation	Collaborate	Customer/industry & grid development
Interviews	Consult	Customer/industry & grid development
Newsletters	Inform	Customer/industry & grid development
Notification updates	Inform	Customer/industry & grid development
Outreach processes	Inform and consult	Grid development
Participatory Mapping workshop	Inform and consult	Grid development
Public meetings	Inform	Grid development
Reference group	Consult and involve	Customer/industry & grid development
Site visits	Inform	Customer/industry & grid development
Social media and digital tools	Inform and/or consult	Customer/industry & grid development
Surveys and questionnaires	Inform EirGrid	Customer/industry
Webinars	Inform and/or consult	Customer/industry & grid development
Workshops	Involve and/or collaborate	Customer/industry

8. 2020 Stakeholder Engagements

Plans of our specific formal engagements for 2020, outlining the topic of engagement, key stakeholders, timing and the objective of the engagement, are listed in the Appendices of this Plan. These specific engagements are also available on our website [here](#), with the different categories of engagement available under the respective headings below. We will also provide updates on our website on any additional opportunities for formal engagement with stakeholders as they arise. Please note, the timelines for some engagements may be affected due to Covid-19 restrictions.

- Consultations
- Publications
- EirGrid Hosted Industry Fora, Working Groups and Conferences
- Project Consultations

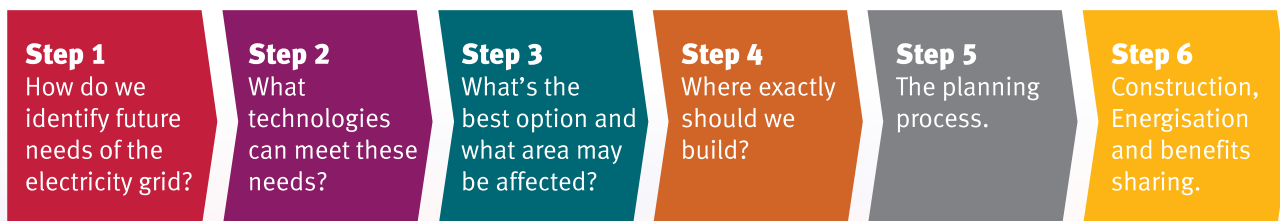
We also participate in a number of other Industry hosted Fora, Working Groups and Conferences.

Customer and Industry Engagement

In addition to the Stakeholder Engagements referenced above and published on our website, there is significant ongoing bilateral engagement with key Government, regulatory and a number of industry partners including ESBN, GNI, DCCAE, DHPLG, CRU, SEAI, IDA, community groups and Industry Representative Bodies. There is ongoing bilateral engagement with individual customers to address customer needs. We facilitate customer clinics on a regular basis for anyone looking to connect to the transmission system in Ireland. For further information, please contact info@eirgrid.com.

Our Engagement on Grid Development Projects

When we are developing new grid infrastructure, our engagement principles (outlined on page 3) are applied to form our six-step engagement process. It ensures we are identifying stakeholders and giving them an opportunity to shape the proposals as early as possible.



In 2020 we will continue to engage on a number of projects as they progress through the six step process. These projects are listed in Appendix 4 and on our website [here](#).



9. Appendices

Appendix 1: Consultations

What?	Who?	When? (Forecast commencement date)	How?	Why?
2019 Stakeholder Engagement Report	All	Published - Q1 2020	EirGrid Consultation	Ask for feedback on our Stakeholder Engagement in 2019.
2020 Stakeholder Engagement Plan	All	Published - Q1 2020	EirGrid Consultation	Ask for feedback on the proposed Stakeholder Engagement Plan 2020.
Transmission Development Plan 2019	All	Published - Q1 2020	CRU Consultation	Ask for feedback on proposal which will input to the Final TDP 2019. The final version will be published on the EirGrid website subsequent to completion of the consultation process and CRU approval.
DS3 System Protocol Document	All	Published - Q2 2020	EirGrid and SONI Consultation	Ask for feedback on the DS3 System Services Protocol Document. The Protocol document specifies the compliance requirements which a service provider must satisfy before being paid for DS3 System Services.
PR4 Proposed Strategic Incentives	All	Published - Q1 2020	EirGrid Consultation	Ask for Stakeholder feedback on the proposed Strategic Incentives in line with CRU PR4 Reporting & Incentives Decision Paper (CER/18/087).
System Operator Agreement (SOA) Amendment	Relevant stakeholder group	Consultation is no longer going ahead. RAs have been notified.	EirGrid and SONI Consultation	CRU and UR request for the TSOs to amend the SOA to outline the legal precedence between the SAOA & LFCBOA and the SOA.
Data Centre Connection Offer Process and Policy Consultation	All	Q2 2020	EirGrid Consultation	Ask for feedback on revised Data Centre Connection Policy.

What?	Who?	When? (Forecast commencement date)	How?	Why?
Offshore Functional Specifications	All	Q2 2020	EirGrid Consultation	Communicate changes proposed by industry into the offshore functional specifications.
Mechanism to Enable Short-Notice Adjustments to Planned Outages	Relevant stakeholder group	Q2 2020	Joint ESNB and EirGrid Consultation	Ask for feedback on the proposed “Mechanism to Enable Short-Notice Adjustments to Planned Outages”.
Proposed 2020/21 Other System Charges	Relevant stakeholder group	Published - Q2 2020	EirGrid and SONI Consultation	Consultation on Proposed 2020/21 Other System Charges.
Proposed 2020/21 Transmission Loss Adjustment Factors (TLAF)	Relevant stakeholder group	Q2/Q3 2020	EirGrid Publication for Comment	Publish Proposed 2020/21 TLAFs for comment.
FlexTech Consultation Paper	All	Q3 2020	EirGrid and SONI Consultation	Consulting on focus areas for Flex Tech Working Group and industry priorities for coming year.
Transmission Development Plan 2020	All	Q3 2020	CRU Consultation	Ask for feedback on proposal which will input to the Final TDP 2020. The final version will be published on the EirGrid website subsequent to completion of the consultation process and CRU approval.
Proposed 2020/21 Generator Transmission Use of System (GTUoS) Tariffs	Relevant stakeholder group	Q3 2020	EirGrid Publication for Comment	Publish Proposed 2020/21 GTUoS tariffs for comment.
Balancing Market Principles Statement (BMPS)	Relevant stakeholder group	Q3 2020	EirGrid and SONI Consultation	Consultation with industry on proposed revisions to the BMPS – a guide to the scheduling and dispatch process.
Proposed Calendar Year 2021 Generator Unit Under Test (GUUT) Tariffs	Relevant stakeholder group	Q3/Q4 2020	EirGrid and SONI Consultation	Consultation on Proposed 2021 GUUT tariffs.

What?	Who?	When? (Forecast commencement date)	How?	Why?
Joint TSO & TAO Investment Planning and Delivery Report 2019	All	Q4 2020	EirGrid Consultation	Ask for Stakeholder feedback on TSO & TAO Investment Planning and Delivery Report 2019.
LNAF/SIFF consultation	Relevant stakeholder group	Q4 2020	EirGrid and SONI Consultation	Long Notice Adjustment Factor and System Imbalance Flattening Factor. Consultation on the proposed values for these parameters as directed by SEMC, completed annually.
Joint TSO & TAO Electricity Transmission Performance Report 2019	All	Q4 2020	EirGrid Consultation	Ask for Stakeholder feedback on TSO & TAO Electricity Transmission Performance Report 2019.
Roadmap to 2030 Consultation	All	Q4 2020	EirGrid and SONI Consultation	Gather insights from all stakeholders for consideration in development of the final roadmap.
Customer Engagement Survey	All	Q4 2020	EirGrid Consultation	Ask for Customer feedback on 2020 engagements.
2021 Stakeholder Engagement Plan	All	Q4 2020	EirGrid Consultation	Ask for feedback on the proposed Stakeholder Engagement Plan 2021.

Appendix 2: Publications

What?	Who?	When? (Forecast Date)	How?	Why?
Weekly Operational Constraints Updates	EirGrid	Weekly	SEMO Website	To provide information regarding constraints to industry.
All-Island Outage Plan	EirGrid	Weekly	EirGrid Website	All-Island Outage Plan covering the next 16 weeks to provide up to date information for industry.
Transmission Outage Summary	EirGrid	Fortnightly	EirGrid Website	To communicate transmission outage dates for the next fortnight.
Quarterly Associated Transmission Reinforcement (ATR) Web Update	EirGrid	Quarterly	EirGrid Website	To communicate ATR completions, date changes, addition or removal of ATRs.
Joint TSO & TAO Investment Planning and Delivery Final Report 2018	All	Q2 2020	EirGrid Website	Final CRU Approval on TSO & TAO Investment Planning and Delivery 2018.
Joint TSO & TAO Electricity Transmission Performance Final Report 2018	All	Q2 2020	EirGrid Website	Final CRU Approval on TSO & TAO Electricity Transmission Performance Report 2018.
Scheduling and Dispatch Audit Report	All	Q3 2020	EirGrid Website	Response to 2018/2019 report.
Annual Report	EirGrid	Q2 2020	EirGrid Website	Publication of EirGrid Annual Report.
FlexTech response to Q4 2019 Consultation Paper	EirGrid	Q2 2020	EirGrid Website	Response to Consultation on focus areas for Flex Tech Working Group and industry priorities for coming year.
Renewable Electricity Support Scheme (RESS) Qualification Information Pack	EirGrid	Published - Q1 2020	EirGrid Website	To assist potential RESS customers to submit their application for qualification to the RESS auction.
Outturn Availability 2020 Ex Ante Report	Generator Customers	Published - Q2 2020	EirGrid Website	Outturn Availability Connection Asset Maintenance Plan for the 2020 Outage Season.

What?	Who?	When? (Forecast Date)	How?	Why?
Outturn Availability 2019 Post Report	Generator Customers	Q2 2020	EirGrid Website	Provide information regarding Outturn Availability Connection Asset Maintenance for 2019.
Transmission Outage Programme (TOP) 2020	EirGrid	Published - Q1 2020	EirGrid Website	To communicate transmission outage dates for the upcoming year.
Ten Year Transmission Forecast Statement 2019	EirGrid	Published - Q2 2020	EirGrid Website	The TYTFS provides detailed data and models of the all-island transmission system. The TYTFS is designed to assist users and potential users of the transmission system to identify opportunities to connect to and make use of the transmission system.
T-1 2020-2021 Final Capacity Auction Results Report	EirGrid	Published - Q1 2020	SEMO Website	"This report contains Final Capacity Auction Results for the T-1 Capacity Auction in respect of Capacity Year 2020/2021, which took place on the 26th of November 2019".
Capacity Market Auction Overview & 2020/20201 T-1 Auction Results Summary	EirGrid	Published - Q1 2020	SEMO Website	This document provides a brief high-level overview of the Capacity Market and a summary of the 2020/2021 T-1 Final Capacity Auction results.
2020/20201 T-1 Final Auction Results Quick Guide	EirGrid	Published - Q1 2020	SEMO Website	This document provides Quick Guide to the Capacity Market and 2020/2021 T-1 Capacity Auction Final Results.
T-2 2021-2022 Final Capacity Auction Results Report	EirGrid	Published - Q1 2020	SEMO Website	This report contains Final Capacity Auction Results for the T-2 Capacity Auction in respect of Capacity Year 2021/2022 which took place on the 26th of November 2019.

What?	Who?	When? (Forecast Date)	How?	Why?
ECP-1 Constraint Reports for Wind and Solar	EirGrid	Published - Q1 2020	EirGrid Website	Results of studies for a range of generation scenarios and these indicate the levels of transmission curtailment and constraint that solar and wind generation might experience in the future.
Synchronous Area Operational Agreement (SAOA)	EirGrid & SONI	Published - Q1 2020	EirGrid Website	Operational Agreement between EirGrid and SONI. Publication required under SOGL Articles 118 and 8.
Load Frequency Control Block Operational Agreement (LCBOA)	EirGrid & SONI	Published - Q1 2020	EirGrid Website	Operational Agreement between EirGrid and SONI. Publication required under SOGL Articles 119 and 8.
Annual Innovation Report	EirGrid	Q2 2020	EirGrid Website	Report on Innovation projects (i) being initiated, (ii) projects that are in progress, and (iii) projects that have completed, including relevant, proportionate evidence on the scope, cost, rationale for and impacts of each project with either activity or impacts during the reporting year.
All-island Generation Capacity Statement	EirGrid	Q2 2020	EirGrid Website	To provide an overview of electricity demand and generation capacity that will be required on the island plus generation adequacy studies to assess the balance between this supply and demand over the next ten years.

What?	Who?	When? (Forecast Date)	How?	Why?
T-4 2023-2024 Final Capacity Auction Results Report	EirGrid	Q2 2020	SEMO Website	This report contains Final Capacity Auction Results for the T-4 Capacity Auction in respect of Capacity Year 2023/2024.
2020 FlexTech Consultation Response	EirGrid	Q4 2020	EirGrid Website	Response to the Consultation on focus areas for Flex Tech Working Group and industry priorities for coming year.
Generation Outage Planning (GOP) and Provisional Outage Programmes (POP)	EirGrid	Q3 2020	EirGrid Website	To provide outage programme for the year ahead and provisional plans for subsequent two years.
Ireland-United Kingdom (IU) Regional Operational Security Coordination (ROSC) Methodology	EirGrid & SONI & NGESO	Q3 2020	EirGrid Website	Methodology required under SOGL Articles 76 and 77.
Protocol document for System Services	EirGrid	Q4 2020	EirGrid Website	Update protocol document for changes to System Services.
Locational Scalars Document	EirGrid	Q4 2020	EirGrid Website	Outcome of RAs consultation process CRU/19/128.
Ten Year Transmission Forecast Statement 2020	EirGrid	Q4 2020	EirGrid Website	The TYTFS provides detailed data and models of the all-island transmission system. The TYTFS is designed to assist users and potential users of the transmission system to identify opportunities to connect to and make use of the transmission system.
Winter Outlook	EirGrid	Q4 2020	EirGrid Website	Annual summary that provides information on expected electricity demand and capacity margin on an all-island basis.

Appendix 3: EirGrid Hosted Industry Fora Working Groups

What?	Who?	When? (Forecast Date)	How?	Why?
Customer Clinics - Pre-Connection Application Information and Support	Customers looking to connect to the Transmission System	Monthly	EirGrid Industry Forum	Clinic days with bilateral meetings to support future customers.
DS3 Advisory Council Meeting	DS3 Advisory Council	Quarterly	EirGrid Industry & Stakeholder Forum	Work in partnership with industry and other stakeholder representatives to implement DS3.
Grid Code Review Panel Meetings	Industry	Quarterly	EirGrid Industry Forum	"Review, discuss and ensure user consultation of recommendations for Grid Code amendments."
Generator and Outturn Availability Forum	Generation Customers, CRU	Q1 2020 - Complete	EirGrid Industry Forum	Provide update on transmission outages, outturn availability reports and to address generator customer queries.
RESS Information Sessions	Relevant stakeholder group	Weekly Q&A sessions/ webinars	EirGrid Industry Forum	To assist customers in preparing their application for qualification for the RESS auction. Weekly Q&A sessions continued for the RESS qualification period up to 30/04/2020.
Data Centre Industry Update	Data Centre Customers	Q2 2020	EirGrid Industry Forum	Provide update on Data Centre Connection Policy Consultation and other relevant information.
DS3 industry Forum	Relevant stakeholder group	Q2 2020	EirGrid Industry Forum	DS3 Industry Forum.
Regional Roll out of Group Strategy	Local authorities, Chamber of Commerce and Public Participation Networks	Partly commenced in Q2. Postponed until further notice due to COVID-19 restrictions.	EirGrid Stakeholder Forum	To inform stakeholders of the EirGrid Group strategy and to engage on key upcoming developments and the Climate Action Plan.

What?	Who?	When? (Forecast Date)	How?	Why?
DS3 System Services Volume Uncapped Gate 3 Bidders' Conference	Industry	Q2 2020	Industry forum or webinar	Provide guide to industry on Gate 3 procurement process.
Blackstart Emergency Communications Plan Exercise	"DCCAE, ESB Networks, Gas Networks Ireland, CRU,"	Postponed until further notice	EirGrid Industry Forum	To enhance emergency preparedness, training of stakeholders. Identification of improvements.
Grid Implementation Plan 2017-2022 - Monitoring under Strategic Environmental Assessment Advisory Group	EPA and GIP 2017-2022 SEA Advisory Group (EPA, IFI, NPWS, Heritage Council, DHPCLG)	Q3 2020	EirGrid Advisory Group	Ask for Stakeholder feedback on the Grid Implementation Plan 2017 - 2022.
EU-SysFlex Advisory Board Meeting	EU-SysFlex Advisory Board Meeting	Q4 2020	EirGrid Industry Forum	Pan-European coordination to determine solutions for integration of RES.
EU-SysFlex General Assembly	EU-SysFlex General Assembly	Q4 2020	EirGrid Industry Forum	Pan-European coordination to determine solutions for integration of RES.
Flex Tech Second Industry Forum	Relevant stakeholder group	Q4 2020	EirGrid Industry Forum	Consultative with Industry to solve a broad range of challenges associated with the integration of technology.
DS3 System Services Volume Uncapped Gate 4 Bidders' Conference	Industry	Q4 2020	Industry forum or webinar	Provide guide to industry on Gate 4 procurement process.

Appendix 4: Project Engagements

What?	Who?	When? (Forecast commencement date)	How?	Why?
CP1021 East Meath to North Dublin Reinforcement	All	Q3 2020	Step 2: EirGrid Consultation	This is a proposed development that will help meet the growing demand for electricity in the East and to allow flexibility of conventional generational dispatch in Dublin. This consultation will be in relation to refining an extensive list of options, to inform the best performing options.
Capital Project 966	All	Q3 2020	Step 3: EirGrid Consultation	This consultation will be in relation to refining an extensive list of options, to inform the best performing options. This is a proposed development that will help meet the growing demand for electricity in the East.
CP0816 North Connacht 110 kV Project	All	Q3 2020	Step 4: EirGrid Consultation	A 110 kV overhead line or underground cable, linking the substations at Moy, Co. Mayo, and Tonroe in Co. Roscommon. There will be consultations on-going throughout the course of 2020.

What?	Who?	When? (Forecast commencement date)	How?	Why?
Cross Shannon 400 kV Cable	All	Q3 2020	Step 5: Stakeholder Engagement	This project consists of a submarine cable that will link the electricity substation at Kilpaddoge in North Kerry to the Moneypoint generating station in Clare. This consultation will be run by the Planning Authority. A planning application is planned to be submitted as Strategic Infrastructure Development (SID) to ABP, who will then coordinate a 7 week period of statutory public consultation. EirGrid engagement may be restricted to project update - brochures, website etc. to facilitate understanding of the project and assist informing the public about the project and how to participate in the ABP process.
CP0967, CP0968, CP0969 Series Compensation on the Dunstown - Moneypoint 400kV line at Moneypoint, Dunstown and Oldstreet	All	Q3 2020	Step 4: Planning Application/ Consultation	Series Compensation on the Dunstown - Moneypoint 400kV line at Moneypoint, Dunstown and Oldstreet lines. This consultation will be run by the Planning Authority. We are a long way off this, as project currently considering technical options in reference to manufacturer inputs.

What?	Who?	When? (Forecast commencement date)	How?	Why?
Celtic Interconnector	All	Q4 2020	Step 5: Stakeholder Engagement	This is a proposed electrical link, which if built will enable the movement of power via subsea cable between Ireland and France. Step 4 Consultation is now complete. Emerging best performing options are being considered. It is intended to setup a community forum for ongoing consultation and engagement following the closing of Step 4. Engagement on Step 5 of the Framework for Grid Development, planned for October / November 2020.
CP0466 North South 400 kV Interconnector Project	All	On-going	Step 5: Stakeholder Engagement	Carrickmacross Office will be open on one day every week for stakeholders to drop-in to discuss the project with the CLO and/ or ALO. At least one Stakeholder Update Newsletter will be issued.
CP0866 Great Island - Kellis 220kV OHL refurb	All	Q4 2020	Step 4: Planning Application/ Consultation	This project is a refurbishment to maintain the line. This consultation will be run by the Planning Authority. Depending on COVID restrictions, the primary activity of landowner engagement will occur in Q3 2020. Public engagement likely to follow this in Q4 2020.
CP0813 Trien Control Building and entrance improvements	All	Q3 2020	Step 4: Planning Application/Consultation	Planning application for extension to substation (within ESBN landholding) to facilitate a new control building. Improvement works to the substation entrance to facilitate neighbour requests.



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