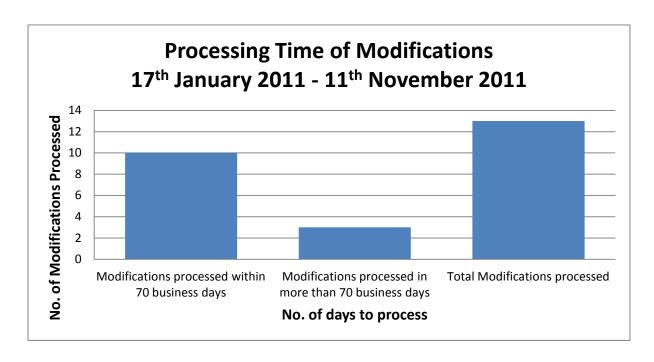
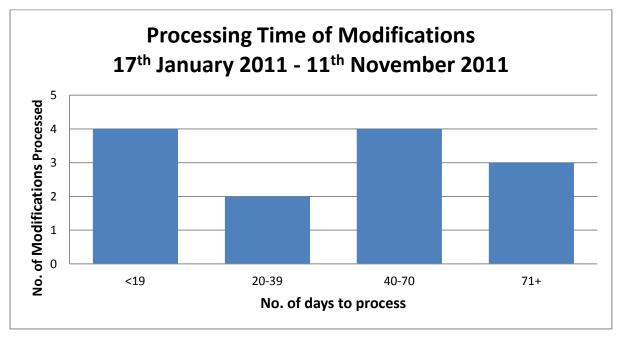
<u>FirGrid Contract Modification Processing Times</u> from 17th January 2011 to 11th November 2011





Notes:

- Standard processing time for applications is 70 business days.
- The number of modifications referred to in the charts relates to specific amendments to individual customer contracts however each amendment may include a number of modification requests.
- The time above relates solely to the time for the TSO to process the modification requests.
 Any time used by customers to compile information or request suspensions of processing are not included.