

About us

EirGrid Group

EirGrid Group is responsible for a safe, secure and reliable supply of electricity: now, and in the future. We develop, manage and operate the electricity transmission grid. EirGrid Group is the independent Transmission System Operator (TSO) in Ireland and Northern Ireland, through EirGrid and SONI, respectively. We use the grid to connect industry and businesses that use large amounts of electricity. The grid also powers the distribution network - this supplies the electricity you use every day in your homes, businesses, schools, hospitals and farms. We support competition in energy, promote economic growth, facilitate more renewable energy and provide essential services. We develop new electricity infrastructure only when required.

The Single Electricity Market Operator (SEMO) is part of the EirGrid Group, and operates the Single Electricity Market (SEM) across the two jurisdictions. EirGrid Group also owns and operates the East-West Interconnector (EWIC), a high-voltage electricity link between Ireland and Great Britain.

EirGrid plc is a commercial state-owned company. We abide by strict laws and safety standards.

You can find details of our leadership and organisation structure [here](#).

EirGrid TSO

Since 2006, EirGrid has operated and developed the national high voltage electricity grid in Ireland. EirGrid is a state-owned company, and pays a dividend to the national income of Ireland each year. EirGrid is independent from ESB. We operate the flow of power on the grid and plan for its future, while ESB networks is responsible for carrying out maintenance, repairs and construction on the grid. The grid moves wholesale power around the country. We bring energy from generation stations to heavy industry and high-tech users. We also supply the distribution network operated by ESB Networks that powers every electricity customer in the country.

You can find more about the the License that established EirGrid Plc in 2006_on the Commission for Energy Regulation Site [here](#), as well as the Amended Electricity Regulation Legislation Act 2008 [here](#).

EirGrid and Freedom of Information

EirGrid is a state owned company that was set up specifically to carry out the TSO function and it is separate and independent from the ESB which owns the transmission system. EirGrid Group comprises EirGrid plc, SONI Ltd., EirGrid Interconnector Ltd., EirGrid UK Holdings Ltd., EirGrid Telecoms Ltd. and SEMO, an unincorporated joint venture between EirGrid plc and SONI Ltd. EirGrid plc is a commercial company which plays a crucial role in facilitating the competitive electricity market and is not funded by the Exchequer.

EirGrid's responsibilities include the operation, maintenance and development of Ireland's transmission system in a safe, secure, reliable, economical and efficient manner. It also offers terms and levies charges for connection to and use of the system by market participants and these tariffs are regulated by the CER.

EirGrid is listed in Schedule 1, Part 1 of the FOI Act which means that EirGrid is a “partially included agency” for the purposes of the FOI Act. Specifically, the FOI Act only applies to records held by EirGrid insofar as they concern its functions under its Transmission System Operator (TSO) licence granted under section 14(1) of the Electricity Regulation Act 1999.

Customer Charter

Our commitments to you

We will conduct our business in an impartial, non-discriminatory, open and transparent manner, with appropriate regard to your privacy and confidentiality.

We are committed to ensuring that all information provided through our publications, website and direct interactions, is accurate, relevant and timely. We will continually work with our customers to identify all relevant, appropriate market information and publish same on a regular basis.

We will consult with participants and other stakeholders on such matters as the Grid Code and our publications where appropriate, and ensure proper consideration is given to all consultation responses. We are committed to providing a professional, efficient and courteous service to all our customers. We are committed to evaluating and improving the customer service we deliver and to reporting on that service in our annual report.

You can find more information on how we serve our customers [here](#).

Office locations

You can find our office locations [here](#).