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Introduction

This document highlights our engagement over the current calendar year. This encompasses our overarching approach to engagement — everything from how we identify stakeholders to the processes currently in place to ensure they are genuinely involved in key decisions — and our completed and scheduled engagement for the rest of 2019.

Continuous improvement is a principle that underpins all our work and stakeholders' feedback both on our projects and our engagement processes is key to this. This document outlines the feedback we have received from a variety of stakeholders and what we are doing to address this moving forward.

We genuinely believe that working together with stakeholders, customers and industry, the public and local communities leads to better decisions across the organisation.

Who we are and what we do

Overview

We are a state-owned company, responsible for managing and operating Ireland's transmission grid. We work to ensure a safe and secure supply of electricity to homes, businesses and industry across the island of Ireland. We manage and develop the transmission grid to guarantee a secure supply of electricity now and for future generations, and to facilitate local, national and European policies.

Our role

The transmission grid brings power from where it is generated to where it is needed throughout Ireland and Northern Ireland. We use this grid to supply power to industry and businesses that use large amounts of electricity.

The grid also powers the distribution network. This supplies the electricity you use every day in your homes, businesses, schools, hospitals, and farms. EirGrid Group includes the SEMO –the Single Electricity Market Operator. SEMO operates the wholesale electricity market across the island of Ireland. By integrating the all-island and European electricity markets, it enables the free flow of energy across borders. EirGrid Group also owns and operates the East West Interconnector, a high voltage link between the electricity grids in Ireland and Great Britain. We develop new electricity infrastructure only when it is needed. We support competition in energy, promote economic growth, facilitate renewable energy and provide essential services. EirGrid plc is a commercial state-owned company regulated in Ireland by the Commission for Regulation of Utilities. SONI Ltd is a wholly owned subsidiary of EirGrid plc and is regulated by the Utility Regulator in Northern Ireland. We work for the benefit and safety of every person in Ireland and Northern Ireland, following strict laws and safety standards.

Our core values

Our core values are to provide good quality, efficient, independent electricity transmission and market services for the benefit of everyone across the island of Ireland. Our unique role in Ireland's energy sector enables us to be at the heart of change by listening and consulting with our stakeholders to exceed their expectations.

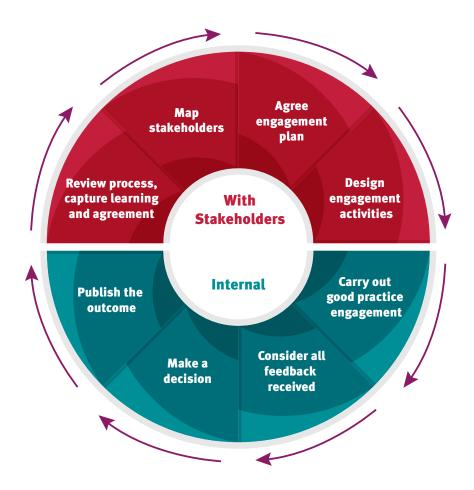
The context in which we work

Delivering energy to consumers across the island of Ireland requires us to operate within a complex environment. We actively engage with policy, industry and society at all levels, from local to European, in line with our strategic objectives. However, we are also a regulated business, and our engagement takes place within a regulatory environment which we must have regard to. Our engagement strategy provides the principles and tools to ensure that, whether we are talking to our customers (from large scale energy users through to energy generators) or local communities, we are clear about our regulatory obligations and our objectives.

Our engagement principles

In 2016, we carried out a root and branch review of our approach to consultation. This was informed by external stakeholder feedback from industry, community groups and wider stakeholders, and formed the basis of our 2016 Engagement Strategy. The strategy describes both the principles we will adhere to, and the steps we will take to ensure all our engagement meets the expectations of our stakeholders.

Regardless of whether we are considering a new grid project, a response to a specific policy, or holding a forum to hear from our customers we take the same strategic approach to designing engagement.



In practice this means that:

- We will communicate clearly with stakeholders, including plain English summaries of proposals and other relevant documents.
- We will allow enough time for stakeholders to consider the information we have given and to give us their views.
- Anybody who wishes to respond will be able to do so.
- We will offer clear opportunities to engage with us.
- We will explain the decisions we need to make and the timelines.
- We will communicate with all stakeholders who have taken the time to engage with us. We will explain how their feedback shaped our eventual decision or approach.

These principles are applied to our engagement with all our stakeholders and form the basis of all engagement with industry, customers and members of the public.

Why we engage

EirGrid is committed to stakeholder and public engagement - when we work together with stakeholders, customers and industry, the public and local community, we make better decisions across the organisation.

The recently published Government of Ireland "Action Plan 2019 to Tackle Climate Breakdown" requires that by 2030, 70% of Ireland's electricity needs shall be met by renewables. Given this ambition, it is recognised that transformative change is required across the electricity sector.

We are committed to operating, developing and enhancing the grid and leading the electricity sector on sustainability and decarbonisation. Working closely with the electricity industry and engaging with stakeholders for better outcomes for all underpins this work.

Engaging with customers & industry

EirGrid Group aims to deliver quality services to customers and other industry stakeholders. We respond to a wide range of needs across the wholesale energy sector and throughout the island of Ireland.

Some customers generate electricity, whether from conventional or renewable sources. Other customers have a high demand for electricity, which only our grid can provide. Interconnector customers provide interconnection to other electricity systems. We also serve the suppliers and stakeholders with an interest in the operation and enhancement of the transmission system.

We recognise that our customers are the key enablers to achieve 70% of Ireland's electricity needs from renewables by 2030. They will provide the generation, the interconnection and supply the necessary services to operate the system with high penetration of renewable generation.

Engagement with both customers and other industry stakeholders is important for us to shape how we continue to meet the evolving needs of our customers as well as future development of how we plan, develop and operate the transmission system.

Developing the grid framework

Tomorrow's Energy Scenarios

As a Transmission System Operator part of our role is to plan the development of the electricity transmission grid to meet the future needs of society while considering the range of possible ways that energy usage may change in the future. In 2017 we launched 'Tomorrow's Energy Scenarios' in order to support us in carrying out this important role. The aim of this was to introduce scenario planning into our grid development process as we believed it would encourage a flexible and robust approach to grid development and enhance our decision-making process. This fed into our 'Your Grid, Your Tomorrow' Grid Strategy.

Legislation

In 2015 the Government published its **Energy White Paper**. It highlighted the fact that consumers are increasingly driving the transformation of the energy sector. The Government acknowledged that the development of new energy infrastructure can give rise to a wide range of local concerns. These include the siting of the infrastructure, the decision-making process, the distribution of costs and benefits, and the impact on individuals, local communities and the environment.

The Government pointed out that formal processes for community consultation and engagement on new infrastructure are well established. The report also acknowledged the significant practical steps we have taken in developing meaningful community consultation, public engagement, and a thorough understanding of the concerns of affected communities.

The Planning and Development (Strategic Infrastructure) Act 2006 made significant changes to the way strategic infrastructure developments are determined within the planning system. The act makes provision for wide ranging public participation in relation to strategic infrastructure development.

The Aarhus Convention establishes a number of public rights regarding the environment. The convention is structured around three pillars;

- 1. Public access to information about the environment,
- 2. Public participation in certain environmentally relevant decisions,
- 3. Access to courts of law / tribunals in environmental matters.



Who our stakeholders are

How we identify our stakeholders

All of our work affects people and organisations – whether planning, developing or operating the grid. This section explains which stakeholders we may consult with and when.

The process

We start by asking ourselves the following questions:

- Why is this needed? Before we engage with stakeholders, we ensure that the reasons for the engagement are clear, such as why this particular grid development is required or why a change to how we operate the grid is required.
- Who might this affect? For example, communities affected by grid development, or customers affected by changes to the operating environment.
- Who may have a particular interest in it?
- What decisions do we need to make? When and how could the stakeholders we talk to influence these decisions?
- What are the best ways to involve stakeholders who we may affect, or groups with an interest in a relevant project/piece of work/issue?

Typically, our stakeholders include:

Customers

Our direct customers are those directly connected to the transmission system, either generating or consuming large amounts of energy or providing services necessary for operating the transmission system.

However, we work for the benefit and safety of every person in Ireland, using our grid to supply power to industry and businesses and the distribution network, which supplies the electricity we use every day, in our homes, businesses, schools, hospitals and farms.

Landowners and Communities

When we consider grid development, we consult with local landowners and local communities that may be affected.

This can include:

- individual landowners, or companies that own the land;
- · members of local communities, businesses and groups; and
- local authorities and elected representatives.

Other Organisations

We also talk to businesses, representative organisations and political authorities at all levels. This helps us to get the opinions of those with a specific interest in our plans, or on a particular issue. It also ensures that we are engaging on the policy that affects our operations, and therefore our customers.

We engage with organisations from many sectors, by talking to groups interested in issues like the environment, tourism and heritage. We also talk to relevant government departments when needed.

Stakeholder list

We engage with a wide range of stakeholders, and for each policy, project or issue we review the list of relevant stakeholders to ensure we have a comprehensive list and identify any gaps.

Some of the stakeholders we engage with most frequently are listed in the table below. As each engagement has a different audience there is no single prioritisation and the ordering of the list below does not imply importance.

Stakeholder group	Examples of stakeholders		
Academics	Universities, ESRI		
Chartered Institutions	Engineers Ireland		
Communities and their representatives	Communities with major infrastructure projects, planning authorities		
Customers	Generators, interconnectors, large energy users, energy suppliers, demand-side aggregators		
EirGrid	Board members, employees, trade unions		
Energy Industry	ESB Networks, Gas Networks Ireland, Electricity Association of Ireland, Irish Wind Energy Association (IWEA), Demand Response Aggregators of Ireland (DRAI), NOW Ireland, Microgeneration Ireland, Irish Wind Farmers' Association (IWFA), Irish Solar Energy Association (ISEA).		
Environment	National Parks and Wildlife Service		
Government Advisory Boards	Climate Change Advisory Council, National Competitiveness Council, NESC, ESRI, Heritage council		
Industry Bodies	IBEC, American Chamber, Chambers Ireland, French Chamber, British-Irish Chambers		
Infrastructure	Irish Rail, Transport Infrastructure Ireland		
Media	Consumer, Trade, Financial, Broadcasters		
NGO	Friends of the Earth, IFA, Failte Ireland, Irish Rural Link		
Non-Political – Europe	ENTSO-E, RGI, European Investment Bank		
Political	Taoiseach, Department of Communications, Climate Action and Environment, Department of Business, Enterprise and Innovation, Oireachtas committees		
Political – Europe	European Commission, European Parliament, French Government		
Regulatory	CRU, SEM Committee		
Think Tanks	IIEA, EPC, University College Dublin		

Feedback from engagement

Our stakeholder engagement is geared towards understanding and responding to concerns, highlighting impacts and opportunities we were not previously aware of, and ensuring we deliver the best possible service with the least disruption. This applies to all of our stakeholder engagements, from industry and customer through to local communities and public affected by a development proposal.

Below is a summary of the key feedback we have received on our engagement in the last year and our plans to address it in the future.

Feedback from stakeholders and areas to improve

Scope of engagement and publication

We should engage stakeholders on the engagement strategy itself and publish it at the beginning of the year.

The process

There should be a clearer process for our engagement, setting out clear strategic objectives to shape the activities and initiatives, with clear measures of success and 'lessons learned'.

Evaluating the engagement

We should look to international best practice for ways to benchmark our performance and explore ways to evaluate the impact of our engagement.

Internal engagement

We should improve internal communication between teams to ensure feedback is shared, while our company Board should be updated on the stakeholder engagement at least annually.

Engagement too informal

A lack of recording of key engagement data makes it difficult to measure the effectiveness of it, how it can be improved and followed up on.

Lack of transparency

Stakeholders have told us that when they have fed into a process, we take too long to update them on next steps, the publication of reports and key decisions.

Looking forward

We are proud of the progress we have made in our stakeholder engagement to date, such as the root and branch review of our approach to consultation to ensure all engagement is appropriately tailored and comprehensive. Despite this, consultation tools and approaches are constantly evolving as are stakeholders' expectations.

In developing this document, we have reflected on our stakeholder engagement to date and planned for the remainder of 2019. An important part of this is the feedback above that we have received from stakeholders on areas for improvement moving forward. Below are the next steps we have identified to address this for the remainder of 2019 and looking forward to 2020.

Asking for earlier input

As part of our commitment to tailoring our engagement to our stakeholders' needs, we will invite your feedback on our engagement plans earlier. We will engage with key stakeholders on our draft 2020 Stakeholder Engagement Plan in late 2019 and ask for their insight.

Continuous Improvement

To ensure that our engagement is as effective as possible, it is vital that clear objectives are set, and sufficient data is collected to measure progress and impact against these objectives. We are working to make the setting of objectives and measures for our engagement activities part of our day to day practice. In the future we will also look to benchmark our engagement against examples of best practice from other countries.

Tailoring our engagement to our stakeholders' needs

We will continue to work with a wide range of stakeholders. We understand that they have different needs, which require tailored modes of engagement. In 2020, we will focus on developing our understanding of our stakeholders: updating our stakeholder mapping and reviewing the ways in which we engage with each group.

Transparency

We have made clear commitments to publishing the outcomes and rationale for all our engagement and going forward we will focus on ensuring that reports, key decisions and relevant stakeholder information are published in a timely manner.

Improving the engagement process for customers/industry

We are proud of our six-step approach to grid development, ensuring that we engage with key stakeholders at the earliest opportunity. Looking forward to 2020, we will formalise a similar process and structure for our engagement with customers and industry.

Formalising stakeholder engagement across the organisation

A culture of engagement has been embedded in EirGrid in recent times. However we acknowledge a need to formalise and further integrate a culture of sharing feedback from consultations across the organisation at all levels. We will keep our Board updated and 'bought in' on the success of our engagement against agreed objectives on an annual basis.

How we engage with stakeholders

Engagement spectrum

Across our work, stakeholders will have opportunities to influence our decisions in different ways. Sometimes we have regulatory or other requirements which means there is less scope for influence. In other cases, we are able to collaborate with our stakeholders to come up with a solution together. The engagement spectrum (below – with examples in italics) is a tool commonly used to categorise the different approaches to take. It gives us one way of understanding how a decision can be influenced and selecting appropriate methods to make sure our stakeholders can best be involved. It's important that we are clear with our stakeholders about the level of influence that is possible on any particular topic to ensure we have a shared understanding of the purpose of our engagement.



Engagement tools

In 2016, we developed our engagement toolkit, mapping out the different types of engagement methods at our disposal, with a particular focus on grid development. This has now been updated to reflect the engagement tools for our customers and industry as well.

The toolkit is intended to help decide what kind of engagement best suits a specific situation, rather than a checklist of activities to be completed. We refresh the toolkit regularly to ensure that we identify opportunities to innovate and apply best practice from other sectors and countries.

How?	Why?	Who?	
Bilateral meetings	Inform and consult	Customer/industry & grid development	
Blogs, podcasts, and vlogs	Inform and/or consult	Grid development	
Consultation	Consult	Customer/industry & grid development	
Discussion packs	Consult	Customer/industry & grid development	
Drop in sessions	Inform and consult	Customer/industry & grid development	
Focus groups	Consult	Grid development	
Forum	Consult and involve	Customer/industry & grid development	
Independent mediation	Collaborate	Customer/industry & grid development	
Interviews	Consult	Customer/industry & grid development	
Newsletters	Inform	Customer/industry & grid development	
Notification updates	Inform	Customer/industry & grid development	
Outreach processes	Inform and consult	Grid development	
Participatory Mapping workshop	Inform and consult	Grid development	
Public meetings	Inform	Grid development	
Reference group	Consult and involve	Customer/industry & grid development	
Site visits	Inform	Customer/industry & grid development	
Social media and digital tools	Inform and/or consult	Customer/industry & grid development	
Surveys and questionnaires	Inform EirGrid	Customer/industry	
Webinars	Inform and/or consult	Customer/industry & grid development	
Workshops	Involve and/or collaborate	Customer/industry	

A full list of the stakeholder engagement for customer/industry and grid development can be found in the Appendix.

Appendix: 2019 Stakeholder Engagements

In the tables below, we provide a plan of our engagements, outlining both the topic of the engagement and the key stakeholders involved.

Consultations

What?	Who?	When?	How?	Why?
Offshore Functional Specifications	All	Q1 2019	EirGrid Consultation	Ask for feedback on proposal to input to final specifications.
Balancing Market Principles Statement	All	Q2 2019	EirGrid Consultation	Ask for feedback on proposed changes to BMPS to input to final document.
Proposed 2019/2020 Other System Charges	All	Q2 2019	EirGrid Consultation	Ask for feedback on proposed OSC to input to recommendation.
Proposed Transmission Loss Adjustment Factors	All	Q2 2019	EirGrid Consultation	Ask for feedback on proposed TLAFs to input to recommendation.
Stakeholder Engagement Report 2018	All	Q2 2019	EirGrid consultation	To gather Stakeholder Feedback on EirGrid's Stakeholder Engagement.
Tomorrow's Energy Scenarios 2019	All	Q2/3 2019	EirGrid Consultation	Ask for feedback on the proposed scenarios to input to final TES document.
Data Centre Connection Policy Paper	Data Centre Customers	Q2/3 2019	EirGrid Consultation	Ask for Data Centre Customer feedback on revised Data Centre Connection Policy.
Flex-Tech Scope Consultation	All	Q3 2019	EirGrid Consultation	Consultative with Industry gather input on Year 1 scope associated with the integration of technology.
Scheduling and Dispatch Audit Terms of Reference	Generators	Q3 2019	EirGrid Consultation	Ask for input to final TOR document.
Proposed 2019/20 Generator Transmission Use of System (GTUoS) Tariffs	All	Q3 2019	EirGrid Consultation	Ask for feedback on proposed GTUoS to input to recommendation.

Consultations

What?	Who?	When?	How?	Why?
Proposed Testing Tariffs	All	Q3 2019	EirGrid Consultation	Ask for feedback on proposed Testing Tariffs to input to recommendation.
Synchronous Area Operational Agreement (SAOA) (SOGL Article 118)	All	Q3 2019	EirGrid Consultation	Ask for feedback on proposed Synchronous Area Operational Agreement articles to put into final proposal to CRU.
Load Frequency Control Block Operational Agreement (LFCBOA) (SOGL Article 119)	All	Q3 2019	EirGrid Consultation	Ask for feedback on proposed Load Frequency Control Block Operational Agreement articles to put into final proposal to CRU.
Co-ordinated Security Analysis Methodology (CSAM) (SOGL Article 76)	All	Q4 2019	EirGrid Consultation	Ask for feedback on proposed methodology to put into initial proposal to CRU.
Transmission Development Plan 2019	All	Q4 2019	Consultation hosted by CRU	Ask for feedback on proposal to input to the final TDP.
Joint TSO & TAO Investment Planning and Delivery Report 2018	All	Q4 2019	EirGrid Consultation	Ask for Stakeholder feedback on TSO & TAO Investment Planning and Delivery 2018.
Joint TSO & TAO Electricity Transmission Performance Report 2018	All	Q4 2019	EirGrid Consultation	Ask for Stakeholder feedback on TSO & TAO Electricity Transmission Performance Report 2018.
Short Term Outage Mechanism	All	Q4 2019	EirGrid Consultation	Ask for Stakeholder feedback on proposed Short Term Outage Mechanism to input to recommendation.
Long-Notice Adjustment Factor and System Imbalance Flattening Factor	All	Q4 2019	EirGrid Consultation	Ask for feedback on proposal to input to recommendation.
Strategic Incentives 2019	Data Centre Customers	Q2/3 2019	EirGrid Consultation	Ask for Stakeholder feedback on proposed Strategic Incentives.

EirGrid Hosted Industry Fora, Working Groups and Conferences

What?	Who?	When?	How?	Why?
Engagement with wind industry on constraints	South West wind farms	Ongoing (1-2 per month)	EirGrid Industry Forum	Provide updates. Understand industry concerns and address where possible.
Flex-Tech 1st Industry Forum	DSO, DNO, Industry, Regulators	Q2 2019	EirGrid Industry Forum	Consultative with industry to solve a broad range of challenges associated with the integration of technology.
Infrastructure Planning and Environmental Discussion Forum	Other state agencies (e.g. Bord Gais, Irish Water, DAA, Coillte, ESBI)	Quarterly	EirGrid Industry Forum	Information sharing and learning.
Flex-Tech 2nd Industry Forum	DSO, DNO, Industry, regulators	Q4 2019	EirGrid Industry Forum	Consultative with Industry to solve a broad range of challenges associated with the integration of technology.
Data Centre Demand Forum	Data Centre Customers	Q2 2019	EirGrid Industry Forum	Industry specific customer engagement.
Data Centre Demand Forum	Data Centre Customers	Q4 2019	EirGrid Industry Forum	Industry specific customer engagement.
Outturn Availability Forum 2019	Generation Customers, CRU	Once per year	EirGrid Industry Forum	Provide update on transmission outages and outturn availability reports.
Blackstart Emergency Communications Plan Exercise	DCCAE, ESB Networks, Gas Networks Ireland, CRU,	Once per year	EirGrid Industry Workshop	To enhance emergency preparedness, training of stakeholders. identification of improvements.
Wind Constraints and Curtailment Forum	IWEA, all wind farms	Q3 2019	EirGrid Industry Forum	Provide information on wind curtailment and constraints. Understand industry viewpoint.
Tomorrow's Energy Scenarios 2019: Information briefing session and webinar Also available online for industry and general public.	CRU, DCCAE, GNI, ESBN, SEAI, UCC, ESRI, IWEA, ISEA, FOTE, BnM, UCD, Elgin Energy	Q3 2019	EirGrid Industry Forum	Ask for feedback on the draft scenarios and input to final TES document.

EirGrid Hosted Industry Fora, Working Groups and Conferences

What?	Who?	When?	How?	Why?
Grid Code Review Panel	Industry	Quarterly	EirGrid Industry Working Group	Review, discuss and ensure user consultation of recommendations for Grid Code amendments.
EirGrid Annual Customer and Stakeholder Conference	Customers, Stakeholders	Q3 2019	EirGrid Conference	Conference for customers and stakeholders facilitating information sharing and industry discussion.
Customer Clinics - Pre-Connection Application Information and Support	Customers looking to connect to the Transmission System	1-2 a month	EirGrid Industry Forum	Clinic days with bilateral meetings to support future customers.

Other Industry Fora, Working Groups and Conferences in which EirGrid Participates

What?	Who?	When?	How?	Why?
EU Commission BRIDGE Initiative Annual Coordination Meetings	EU Commission, all Smart Grid and Storage H2020 project representative	Q1 2019	Industry Working Group Participation	Information sharing & cross project problem solving.
International Energy Agency – 100% Renewable Presentation (Paris)	Senior IEA international representatives.	Q1 2019	Industry Forum Participation	Information sharing.
EU-SysFlex: TSO- DSO cooperation in flexibility market integration	DG ENERGY; ENTSOE, H2020 project with the EU-SysFlex.	Q2 2019	Industry Forum Participation	Furthering TSO-DSO cooperation. Information sharing.
InnoGrid Conference 2019 (Supported by ENTSOE & E.DSO) - Presentation & Stand	European policy makers, TSOs, DSOs and industry	Q2 2019	Industry Conference Participation	Information sharing and learning.
EU-Sustainable Energy Week: EU- SysFlex Stand and Presentation	European policy makers, TSOs, DSOs and industry	Q2 2019	Industry Conference Participation	Information sharing and learning.
SEST 2019: EU- SysFlex Mini- Symposium	EU-SysFlex Consortium	Q3 2019	Industry Forum Participation	Pan-European coordination to determine solutions for integration of RES.
EPRI Environmental Aspects of Transmission and Distribution International Workshop	EPRI, International Industry.	Q1 2019	Industry Workshop Participation	Information sharing and learning.

Other Industry Fora, Working Groups and Conferences in which EirGrid Participates

What?	Who?	When?	How?	Why?
18th Wind Integration Workshop (Innovation team)	Industry, academia, research	Industry, academia, research	Industry Workshop Participation	Information sharing and learning.
Electrification Europe 2019 Internal Summit	Industry, Policy makers	Q4 2019	Industry Conference Participation	Information sharing and learning.
Utility Week: EU- SysFlex stand at the EU project zone	Industry, Policy makers	Q4 2019	Industry Forum Participation	Information sharing and learning.
EU-SysFlex Advisory Board Meeting	EU-SysFlex Advisory Board Meeting	Q4 2019	Industry Working Group Participation	Pan-European coordination to determine solutions for integration of RES.
EU-SysFlex General Assembly	EU-SysFlex Consortium	Q4 2019	Industry Working Group Participation	Pan-European coordination to determine solutions for integration of RES.
Generation Liaison Group meetings	Generation Industry	Q2 2019	Regulatory Working Group Participation	Information sharing and learning.
MRIA Council Meeting	MRIA Offshore Industry	Q2 2019	Industry Forum Participation	Information sharing and learning.
Market Operator User Group Meetings	Market Participants, Industry	Monthly	Industry Forum Participation	Provide TSO input to inform industry and understand industry viewpoints.
Summer/Winter Outlook Presentation	CRU, Department, GNI, ESBN	Twice per year	Regulatory Working Group Participation	Update and discussion on outlook for upcoming season.
UK/IE emergency and security of supply gas forum	Departments, three regulators and GNI	Twice a year	Regulatory Working Group Participation	To enhance emergency preparedness.
European Stakeholder Fora	Industry	Twice/three times per year	Industry Forum Participation	Information sharing and learning. TSOs to present any ongoing Network Code consultations.

Other Customer and Industry Engagement

In addition to the engagement outlined in the tables above, there is significant ongoing bilateral engagement with key Government, regulatory and industry partners including ESBN, GNI, DCCAE, CRU, SEAI, IWEA and DRAI, as well as ongoing bilateral engagement with individual customers to address customer needs.

Our engagement on grid development projects

When we are developing new grid infrastructure, our engagement principles (outlined on page 4) are applied to form our six-step engagement process. It ensures we are identifying stakeholders and giving them an opportunity to shape the proposals as early as possible.



In 2019, we continue to engage on the following projects as they progress through the six-step process:

- **CP1029:** this project will involve the development of a new 220 kV electricity substation adjacent to the Intel plant and new circuits to the facility.
- **Celtic Interconnector:** this is a proposed electrical link, which if built will enable the movement of power via subsea cable between Ireland and France.
- **Cross Shannon 400 kV Cable:** this project consists of a submarine cable that will link the electricity substation at Kilpaddoge in North Kerry to the Moneypoint generating station in Clare.
- **Lanesboro 110 kV Substation Redevelopment:** involves the construction of a new electricity transmission substation on the lands adjacent to the existing Lough Ree Power Station.
- **North Connacht 110 kV Project:** a 110 kV overhead line or underground cable, linking the substations at Moy, Co. Mayo, and Tonroe in Co. Roscommon.





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